



Aschalew Tesfaye

ID: 419340589276 | **Work permit:** Ethiopian | **Date of birth:** 21/11/1993 |

Place of birth: Addis Ababa, Ethiopia | **Nationality:** Ethiopian | **Gender:** Male | **Phone number:**

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ABOUT ME

IT professional with 5+ years in software testing and QA engineering. Skilled in manual testing, test planning, API validation, and familiar with automated testing. Expert at ensuring software reliability, troubleshooting complex issues, and collaborating with cross-functional teams to deliver high-quality solutions.

WORK EXPERIENCE

MANUAL QA ENGINEER - COINPAYMENTS - 17/07/2025 - Current - REMOTE

- Conducted end-to-end manual testing on CoinPayments web and mobile platforms to ensure all features worked according to specifications.
- Designed and executed comprehensive test cases covering functional flows, payment processing, wallet management, user account features, and transaction workflows.
- Performed regression testing to verify that new updates did not break existing functionality.
- Validated API integrations for payment gateways, cryptocurrency transactions, and third-party services.
- Conducted smoke testing on staging environments before deployment to production to verify critical functionalities.
- Executed smoke testing on production after release to ensure live systems were stable and fully functional.
- Reported, tracked, and collaborated with developers to resolve bugs, errors, and inconsistencies using Jira.
- Conducted user acceptance testing (UAT) to simulate real-world scenarios, ensuring the platform met user expectations.
- Reported and tracked issues in Jira; collaborated with developers to resolve bugs.

SPECIALIST: E-KYC PLATFORM AND ACQUISITION CHANNELS - SAFARICOM ETHIOPIA - 23/01/2023 - Current - ADDIS ABABA, ETHIOPIA

- Reviewed and analyzed EKYC system specifications to ensure smooth customer onboarding and compliance.
- Performed functional, regression, and UAT testing on system updates and new features.
- Identify and report defects, ensuring bug fixes are tested and validated before deployment.
- Provided L1/L2 support, troubleshooting biometric mismatches, document verification errors, and system issues.
- Monitored key performance metrics, including activation and rejection rates, to maintain optimal system performance.
- Support field teams, sales agents, and call centers by providing guidance on EKYC system usage and troubleshooting.
- Track key EKYC performance metrics, including activation rates, rejection rates, and processing times.
- Act as a liaison between field teams, IT teams, customer support, and regulatory bodies.
- Work closely with network operations, fraud prevention, and compliance teams to enhance security measures.

SOFTWARE TESTER - MANAGEMENT 4 HEALTH GMBH (M4H) - 15/03/2023 - 30/11/2024 - PART-TIME (REMOTE), GERMANY

- Played a key role in the digitalization of Ethiopia's national health insurance system, supporting the Health Insurance Information System (EHIS) project.
- Analyzed user stories, use cases, and requirements to ensure feasibility, accuracy, and alignment with project goals.
- Conducted comprehensive QA testing across all levels: System, Integration, Regression, and User Acceptance Testing (UAT).
- Validated data flows, integrations, and transformations between components of the Community-Based Health Insurance (CBHI) schemes and the upcoming Social Health Insurance (SHI) scheme.

- Designed and executed test plans, test cases, and scenarios to ensure system functionality, reliability, and compliance with project specifications.
- Identified, documented, and tracked defects and technical issues, collaborating closely with developers and project stakeholders to ensure timely resolution.
- Supported pilot launches, providing technical assistance and troubleshooting during real-world deployment.
- Traveled to regional offices to train end-users on the system, ensuring proper adoption and smooth operations.
- Provided end-user support, addressing queries, guiding workflows, and resolving technical issues for health insurance staff and field operators.
- Delivered technical documentation and test reports, offering actionable insights for system improvements.
- Ensures suitable end-user testing (UAT) by coordinating with business requirement analysts.

Key Achievements:

- Contributed to the modernization and efficiency of Ethiopia's national health insurance system.
- Recognized for technical expertise, professionalism, and commitment to high-quality results, positively impacting both the project team and end users.

SOFTWARE QA TESTER II – EXCELLERENT TECHNOLOGY SOLUTIONS – 14/03/2022 – 02/02/2023 – ADDIS ABABA, ETHIOPIA

- Review and analyze system specifications, technical documentation, and business requirements to define test objectives and strategies.
- Collaborate with system users, developers, and business analysts to understand project scope and requirements.
- Perform comprehensive testing across all levels, including System, Integration, Functional, Non-Functional, and Regression Testing to ensure software reliability and performance.
- Develop and execute detailed test cases, test scripts, and test scenarios for web and mobile applications.
- Implement and oversee the Software Testing Life Cycle (STLC), ensuring adherence to testing best practices and methodologies.
- Design, implement, and maintain automated test scripts to improve efficiency and accuracy in testing processes.
- Conduct manual testing for complex test cases where automation is not applicable, ensuring comprehensive coverage.
- Identify, document, and report bugs, errors, and performance issues using defect tracking tools like JIRA.
- Work closely with developers and stakeholders to replicate issues, validate bug fixes, and ensure resolution.
- Perform regression testing to verify that new code changes do not adversely impact existing functionalities.
- Provide daily test progress reports to Project Leads, highlighting critical issues, risks, and recommendations.
- Actively participate in Agile ceremonies, including daily stand-ups, sprint planning, and retrospectives, to ensure seamless coordination between QA, development, and business teams.
- Continuously improve QA processes, testing frameworks, and methodologies to enhance efficiency and effectiveness.
- Maintain high standards of software quality, ensuring each product release meets defined quality benchmarks.
- Conduct basic performance and load testing using tools like JMeter to assess system scalability.
- Assist in identifying and mitigating security vulnerabilities in software applications.

SOFTWARE TESTER AND IMPLEMENTER – PROFESSIONAL ELECTRONIC DATA SYSTEMS (PEDS) SOFTWARE COMPANY – 01/11/2019 – 01/04/2022 – ADDIS ABABA, ETHIOPIA

Software Testing & Quality Assurance:

- Conduct manual and automation testing, including functional, system, integration, regression, performance, and user acceptance testing (UAT).
- Develop and execute test plans, test cases, and test scripts to ensure software reliability.
- Identify, document, and track bugs, defects, and issues using tools like JIRA.
- Perform cross-browser and platform compatibility testing for web-based applications.
- Validate API integrations and perform basic database queries (SQL) for data verification.

Software Implementation & Deployment:

- Install, configure, and deploy software applications in enterprise environments.
- Lead end-user training sessions to ensure seamless software adoption.
- Work closely with developers, business analysts, and project managers to support system enhancements.
- Troubleshoot and resolve implementation issues to ensure smooth system rollout.
- Manage third-party software integrations and data migration processes.

Technical Support & User Assistance:

- Provide technical support, resolving user-reported software issues.
- Analyze and troubleshoot system performance, configuration, and connectivity issues.
- Document and escalate critical issues to the development or IT teams for resolution.
- Assist in software updates, patches, and system optimizations to enhance performance.
- Maintain detailed documentation, including user manuals, troubleshooting guides, and FAQs.

- I am responsible to perform all activities related to Data Processing.
- I am tasked with updating biodata of the refugee and taking biological personal identify of the refugee by using proGress database and BIMS(Biometric Identification Management System) software.
- Update refugee data in ProGres databases.
- Respond to Queries from asylum seekers and refugee regarding **UNHCR's** registration procedure and their rights and entitlements.
- Capture the data as per the countrywide registration data set.
- Conduct registration interviews in accordance with local SOPs and registration standards.
- Verify the identity of the case with bio-registrar and Bio-metric Identification Management System- BIMS software before the Interview.
- Maintain accurate and up-to-date records and data related to all individual registration cases.
- Collaborate with protection staff and/or partners in the delivery of assistance and programming including the provision of identity and entitlement documentation.
- Assist in the data cleaning of beneficiary data processing.
- Perform other related duties as required.

● EDUCATION AND TRAINING

01/10/2014 – 04/07/2018 Wolkite, Ethiopia

BACHELOR SCIENCE DEGREE IN INFORMATION TECHNOLOGY Wolkite University

Address Wolkite , Gurage, Wolkite, Ethiopia | **Website** <https://wku.edu.et>

● LANGUAGE SKILLS

Mother tongue(s): **AFAAN OROMO** | **AMHARIC**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C1	C2	C1	B2	C2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● SKILLS

Word press | Microsoft Word, Power Point, Word Press | Team-work oriented | Jira | SQL | Windows, MacOS, Linux(wsl) | Software Testing Life Cycle (STLC) | Selenium Web Driver | Postman | Selenium Framework | Jmeter | Experience in Performance testing with JMeter | selenium | Appium | CI / DevOps | Devops | Agile (Scrum & Kanban) | CI/CD (Gitlab CI)

● ORGANISATIONAL SKILLS

Skills

- Leadership, Attention to detail, Technical skill, Problem-solving skill, Ability to work effectively, excellent team Work Skills, and Customer Service.
- Ability to produce high-quality work under pressure & cope with deadlines.
- Good analytic and organizing skills.
- Self-Initiated at work.
- Continuous learning
- Good oral, written & presentation skills
- Critical thinker – going (and thinking) above and beyond that task at hand.

Technical skills & Abilities

- **QA & Testing:** Manual testing, Regression, UAT, Functional, Integration, End-to-End, Smoke Testing, Test Planning & Execution
- **API & Integration:** REST APIs, HTTP, API authentication, Postman.

- **Technical Support:** L1 & L2 end-user support, troubleshooting workflow errors, bug identification and resolution
- **Automation & Scripting:** Basic JavaScript, Type script, Python, Selenium, Appium, playwright and SQL
- **Tools & Platforms:** Jira, Testrail, Azure DevOps, CI/CD pipelines, Windows.
- **Performance Testing:** JMeter, cross-browser compatibility
- **Project & Collaboration:** Agile/Scrum methodology, test documentation, stakeholder training, field deployment support
- **Communication & Soft Skills:** Problem-solving, attention to detail, technical

● **COMMUNICATION AND INTERPERSONAL SKILLS**

Excellent Communication and interpersonal skill.

● **RECOMMENDATIONS**

Aida Bayou Executive Board Member & Partner

I had the pleasure of working with Aschalew, and I can confidently say he is an outstanding software tester and quality assurance expert. He combines exceptional diligence with a remarkable attention to detail, ensuring that every project meets the highest standards. Beyond his technical skills, Aschalew is always approachable, helpful, and demonstrates excellent social competence, making collaboration smooth and enjoyable. I truly value the opportunity to work alongside him and look forward to any future opportunities to collaborate again

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Tewodros Wakjira Project Manager

Aschalew is a talented QA Engineer with strong technical skills and attention to detail. He consistently delivers high-quality testing, effectively identifies issues, and collaborates seamlessly with development teams.

Email tewodros.wakjira@m4health.pro | **Phone** (+251) 929081494

Kirubel Dereje Software Developer

Aschalew is a skilled QA Engineer who delivers thorough testing, quickly identifies issues, and works effectively with the development team to ensure high-quality software.

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